FOR IMMEDIATE RELEASE

DATE: April 15, 2020
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QUARTERLY UTILITY BILLINGS

Council has waived interest charges for the first quarterly utility billing period (which runs from January to March 2020). This action was taken to ease the financial burden on citizens and businesses in our community. Normally the due date for the first quarter bill would be end of April, after which any unpaid balance would be subject to interest charges. However, the waiving of interest charges for this period will provide more time for customers to pay their bill if they need it.

First quarter utility billings were mailed at the beginning of April. As our office is currently closed to the public please note that payment of Sewer and Water Quarterly Utility Bills can be made by mail in the form of a cheque or money order or through our Drop Box at the District office. Payments may also be made over the counter at any financial institution in Canada, or through telephone or internet banking (use last 7 digits of your account number). If paying via internet banking, please check with your financial institution to ensure correct payee information for the District of Coldstream; some banks will have a payee account for utilities and a separate account for taxes. If you have any questions please call us at 250-545-5304.

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